People living with one or more chronic conditions is becoming an everyday occurrence. According to a recent report by the World Health Organization (WHO, 2013), 65% of all global deaths are attributable to chronic illness, with nearly 40% of those deaths being in people between the ages of 30 and 70 years old. Concomitantly, the cost of caring for people living with chronic conditions has placed an ever-increasing burden on health care budgets. This is because long term care requires the ongoing support of multiple services. The challenge for health services is to provide the optimum care possible for the least cost. To do this, one must understand that care is no longer just disease focused. Many health services lack the capacity to deal with such complex patients, with fragmentation of care commonplace, resulting in increased admissions and reduced capacity for patients to manage their condition, or have input into their care (Sheridan et al., 2015). The objective is to find new models of care that support an integrated approach to care that is community-based and addresses the whole-person needs (Boehmer et al., 2018).

There is considerable research identifying the role of nurses as co-ordinators of care in the single chronic condition space, such as cancer care, cardiac care etc. Little identifies this role in the multimorbid space where a person’s care is complex as a result of multiple simultaneous chronic conditions. Whilst the rhetoric of person-centred care is evident in health care policies, the key to its success is the care co-ordinator who works with the patient, the family, community and multidisciplinary health care team (Parker & Fuller, 2016). Recently in Queensland (Australia) where I am currently working, the state government implemented the role of nurse navigator. Key role principles are a) co-ordinating patient centred care within a multidisciplinary team; b) creating partnerships in care; c) improving patient outcomes and d) facilitating systems improvement. We are now evaluating that role, using measures of service provision, professional capability and capacity, patient self-reported wellbeing and economic effectiveness (Harvey et al., 2019). Results are clearly indicating success in all four role principles with person-centred care clearly shining through.

For the first time in history, nursing and midwifery is being acknowledged for its global contribution to health care, by making 2020 the International Year of the Nurse and Midwife. Both the WHO and the International Council of Nurses have acknowledged the vital role we play in providing health care. As nurses and midwives, this is our time to shine. We are a workforce that spans disease and wellness models by which we can effectively reduce fragmentation of care whilst providing support for improved health literacy and hospital avoidance. Let’s show the world that we can make a difference to people living with chronic conditions. We can lead the field in demonstrating effective care co-ordination.

Assoc. Prof. Clare Harvey RN, BA(Cur), MA, PhD  
e-mail: c.l.harvey@cqu.edu.au

References

https://doi.org/10.1371/journal.pone.0190852

https://doi.org/10.1111/jan.14041

http://doi.wiley.com/10.1111/hsc.12194

Public Participation in Health Care and Health Policy, 18(1):32–43. https://doi.org/10.1111/hex.12006